

INTERCONNECT SYSTEMS



How to install Viewpoint on a PC that is connected to Wave

1. Make sure the user has admin rights with their log in. If not, log in with an account that has admin rights.
2. Go to Start and choose Run
3. In the run window type: *//ipaddressofphonesystem* and press enter
4. In the Explorer window that opens, double click on Net Setup
5. In the next window that opens double click on setup
6. Follow the prompts to install.
7. When it asks if you want to do a Typical or Custom setup, Choose Custom
8. On the Custom options screen you will see 2 options for TAPI with a red x. Click on both of the red x options to make the x go away.
9. Continue with the install.
10. Viewpoint may try to install .NET Framework. If it doesn't find the right version it needs, it will install it, continue to follow the prompts to finish installing.
11. When Viewpoint is complete, it will ask for User information including station ID. To find the station ID press *00 on the phone that will be connected to that viewpoint.