

# INTERCONNECT SYSTEMS



## Customer References 2010

"Interconnect's customer service is the best! Interconnect's service team is responsive, thorough and accurate. Our Mitel phone system works great and meets our needs perfectly."

**Tom Burkland**  
**Mt Baker Chapter, American Red Cross**

"We have Interconnect service our telephone system, and have been very pleased with the level of knowledge and professionalism they have. Frank tries to think ahead when he has a project, so that the impact to our communication system is minimized. We had looked for a long time for a competent vendor and have finally found one. I would encourage anyone looking for a new vendor to call Interconnect Systems!"

**Amy Beach**  
**Edmonds Family Medicine**

"Frank is awesome, thanks for the quick response!"

**Don Ross Junior**  
**Ronk Brothers Heating**

"I came into quite the mess when I arrived and our phone systems/set up and billing has been a nightmare to wade through. After talking to Gregg, I feel very comfortable moving forward with Interconnect and am very pleased. I can now breathe a little easier now knowing that I have someone to help guide me through this process!"

**Shiana Otto**  
**Bioplex Nutrition**

"Dawn sure is a great technician. I've really appreciated all that she's done over time."

**Harte Bressler**  
**Metcalf Hodges**

"Just a little plug for Interconnect. I have done business with them for 25+ years. I have always found them cost competitive, extremely competent, eager to please and overall a pleasure to do business with. They have gone above and beyond many times for us in emergency situations. I can trust Felicity or Curtis to give me good advice regarding phone systems, cat5 wiring, etc. They have never disappointed."

**Rick Wilson**  
**Wilson Motors**

"I appreciate the work that Interconnect Systems (and in particular Emily and Felicity) did for a project at Cascade Mall a few months back."

**Jeff Johnson**  
**Network Engineer**  
**Macerich**

"Interconnect provided a smooth transition from our older Toshiba phone system to our new Inter-Tel system. They provided training to all of our employees and remained accessible for follow-up questions.

I never hesitate to contact Emily with questions (no matter how small). Interconnect's service-oriented attitude is apparent in all areas of the company (phone support, service technicians and owners)."

**Amy Ackerman**  
**Dawson Construction**

"Thank you for the thorough review of our current phone system and Telco connectivity services as recently presented in your Discovery/Design Report....we consider the cost of the Discovery/Design to be dollars well spent and highly recommend this service to anyone considering an upgrade or replacement of their telecommunications equipment."

**Jeff Jenkins**  
**CPA/CFO**  
**Haskell Corporation**

"I wanted to tell you how much I appreciate the outstanding service that Interconnect [Systems] has provided my company...We look forward to many years of use of our new telephone equipment and thank you again for the part your company played in making it possible. Please feel free to use us as a future reference. We will highly recommend you and your company."

**Marlys Bourm, CPA**

"I would like to express my appreciation for the professional manner in which you assisted us with the purchase and installation of our new phone system...The installation process went smoothly and with a minimum of disruption to our operation. Your company's on-site training was well done and thorough...Thank you and feel free to use us as a future reference."

**Don Assink**  
**Technology Manager**  
**Dykstra Construction Services/Columbia Cabinets Northwest**

"Our interaction with the install and service teams at Interconnect Systems has been consistently good. Their people are smart and personable; show up on time, work hard and keep us informed. We place a very high value on our Interconnect relationship."

**Rick Jones**  
**THREE.POINT.OH. Llc**

"We rely on Interconnect Systems for dependable, proven equipment at a reason price. Effective, prompt, friendly service from knowledgeable personnel. Excellent advice based on their many years of experience. Interconnect helps keep us productive and competitive. They get our highest recommendation!"

**Johnscott Lee**  
**Skagit Valley Food Co-op**

"Interconnect Systems continues to provide us with high quality telecommunication solutions and alternatives. We found Interconnect's flexibility, customer service and their commitment to professional, friendly service of huge help in accomplishing our mission to Whatcom County businesses and community."

**Tom Dorr**  
**Center for Economic Vitality (formerly the SBDC)**  
**College of Business and Economics**  
**Western Washington University**

"Blackburn Office Equipment has been working with Interconnect since the early 1990's. The staff of Interconnect offers the most personal and quick response to service issues for our phone system. They are always on time and professional."

**Jim Olson**  
**Blackburn Office Equipment**

"It is unusual to get excellent customer service; you and Interconnect have been a pleasant surprise to work with. As you know there is a lot of mediocrity out there these days so I appreciate it when I work with people who care about excellence. If I had a hat, it would be off to you."

**Tim Hensley**  
**Sunwest Management**  
**I.T. Services**